



## THE PROPERTY

Generations Riviera Maya, by Karisma is Mexico's premier all Suites, all Gourmet, beachfront resort where couples, wedding parties and families savor a Gourmet Inclusive® Experience, a vacation that fosters togetherness.

This hotel with 162 suites, winner of the prestigious AAA Four Diamond Award and Winner of The Magellan Gold and Silver Award 2014, by Travel Weekly, stretches along a secluded beach, providing indulgences from gourmet cuisine, to luxurious suites.

Families can relax knowing that their little ones are in good hands with our certified team of professionals at our Eko Kids Club.

The Hotel is located just steps away from El Dorado Casitas Royale, in the heart of the Riviera Maya, facing the beautiful Mexican Caribbean. 25 minutes south of Cancun International Airport, 20 minutes north of Playa del Carmen, just 10 minutes away from Mayakoba championship golf course, 25 minutes away from the Playacar Golf Club, 5 minutes south from Puerto Morelos and 35 minutes south of downtown Cancun.

All guests (18 yrs. and over) are welcome to use the facilities at the Adults Only El Dorado Casitas Royale and El Dorado Royale, by Karisma.

## ACCOMMODATIONS

Generations Riviera Maya features 162 luxurious suites decorated in a forward-looking style and divided into different categories. All accommodations are provided with deluxe amenities including 24-hour, oversized balcony or terrace, a relaxing hot tub for two, 47" smart TV, and iPod docking alarm clock. Additional room comforts include AC, marble bathrooms, private WC, double sinks, hair dryer, plush bathrobes, slippers, weight scale, either one king or two queen beds, safety deposit box, iron and ironing board, coffee maker, telephone, a vanity mirror, ample closet space, soaps & pillow menu and aromatherapy in your room. The mini fridge customizable with beverage choices and sweet and savory snacks, plus kid's favorites.

Guests traveling with children can take advantage of our Gourmet Inclusive® baby amenities such as strollers, cribs, baby changing tables, monitors, baby bottle warmers and baby bathrobes.

Enjoy the astonishing views of the turquoise Mexican Caribbean Sea from all our beachfront rooms.

### OCEAN FRONT LUXURY SUITE

These elegant and spacious suites, feature a luxurious king size bed and single sofa bed for the little kids to sleep on at night. This suite is equipped with high tech smart TV's and a premium minibar, indoor a relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers.

**Max occupancy: 2 adults + 2 children or 2 adults + 1 teen + 1 child (Rolling bed upon availability).**  
**Size: 586.7 sq ft / 54.6 sq mts**

### OCEAN FRONT ROYAL SUITE

These elegant, spacious suites feature a luxurious king or two queen beds and a double sofa bed for children to sleep on at night. This suite is divided by a modern sliding door for more privacy. It is equipped with high tech smart TV's and a premium minibar, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers. Featuring additional amenities such as: cabinet with Premium liquor and wine selection, minibar with special variety of beers, cold bottle of sparkling wine waiting in suite upon arrival, welcome seasonal fruit basket, bathrobes and slippers, premium pillow menu and premium aromatherapy menu, nightly turn down service, one candlelight dinner for two people on the beach (adults only, required stay of 7 nights) 24 hours room service with premium menu.

**Max occupancy: 2 adult + 2 children or 1 Adult + 1 teen + 2 children**

**Size: 722 sq ft / 67.1 sq mts**

### OCEAN FRONT ONE BEDROOM SUITE

These elegant, spacious suites feature a luxurious king or two queen beds and a double and single sofa bed for children to sleep on at night. This suite is equipped with high tech smart TV's and a premium minibar, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers.

**Max occupancy: 2 adult + 2 children or 2 Adults + 1 teens + 1 child**  
**Size: 722 sq ft / 67.1 sq mts**

### OCEAN FRONT ONE BEDROOM SWIM UP SUITE

Convenient direct access to an infinity pool suite from balcony. Enjoy ultimate privacy, views of our white sand beaches and the largest artificial coral reef in the world at these spacious suites, located from first to the third level of the building. These elegant, spacious suites feature a luxurious king or two queen beds and a double and single sofa bed for children to sleep on at night. Each room is divided by a modern sliding door for more privacy. This suite is equipped with high tech smart TV's and a premium minibar, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers.

**Max occupancy: 2 adult + 2 children or 2 Adults + 1 teen + 1 child**  
**Size: 722 sq ft / 67.1 sq mts**

### OCEAN FRONT TWO BEDROOM SUITE

This room category is a combination of an Ocean Front Luxury Suite + Ocean Front One-bedroom Suite. Each suite is fully equipped with two high tech smart TV's, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers. The connecting room has a king size bed or two queen beds with a single sofa bed for child to sleep on at night.

**Max occupancy: 4 adults + 4 children or 2 adults + 2 teens + 4 children**  
**Size: 1308.9 sq ft / 121.6 sq mts**

### OCEAN FRONT TWO BEDROOM SWIM UP SUITE

Enjoy ultimate privacy, views of our white sand beaches and the largest artificial coral reef in the world at these spacious suites, located from first to the third level of the building with your own infinity pool.

This room category is a combination of an Ocean Front Luxury Suite + an Ocean Front One Bedroom Swim up Suite. Each suite is fully equipped with two high tech smart TV's, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers, the connecting room has a king size bed or two queen beds with a single sofa bed for child to sleep on at night.

**Max occupancy: 4 adults + 4 children or 2 adults + 2 teens + 4 children**  
**Size: 1308.9 sq ft/121.6 sq mts**

### OCEAN FRONT TWO BEDROOM POOL SWIM UP SUITE

Convenient direct access to our main pool from your suite's private balcony and connected with our swim up pool bar. This room category is a combination of an Ocean Front Luxury Suite + an Ocean Front One Bedroom Swim up Suite located on the ground floor. Each suite is fully equipped with two high tech smart TV's, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers, the connecting room has a king size bed or two queen beds with a single sofa bed for child to sleep on at night.

**Max occupancy: 4 adults + 4 children or 2 adults + 2 teens + 4 children**  
**Size: 1308.9 sq ft/121.6 sq mts**

### OCEAN FRONT THREE BEDROOM SUITE

Specially designed for large parties, this suite is the combination of an Ocean Front Luxury Suite + 2 Ocean

Front One Bedroom Suite. All rooms are fully equipped with two high tech smart TV's, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers. The connecting room has a king size bed or two queen beds with a single sofa bed for child to sleep on at night.

**Max occupancy: 6 adults + 6 children or 4 adults + 4 Teen + 4 Children**  
**Size: 2030.7 sqft/188.6 sq mts**

### OCEAN FRONT THREE BEDROOM SWIM UP SUITE

Enjoy ultimate privacy, views of our white sand beaches and the largest artificial coral reef in the world at these spacious suites, located from first to the third level of the building with your own infinity pool.

Specially designed for large parties, this suite is the combination of an Ocean Front Luxury Suite + 2 Ocean Front One Bedroom Swim Up Suite. All rooms are fully equipped with two high tech smart TV's, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers, the connecting room has a king size bed or two queen beds with a single sofa bed for child to sleep on at night.

**Max occupancy: 6 adults + 6 children or 4 adults + 4 Teen + 4 Children**  
**Size: 2030.7 sqft/188.6 sq mts**

### OCEAN FRONT THREE BEDROOM POOL SWIM UP SUITE

Convenient direct access to our main pool from your suite's private balcony and connected to our swim up pool bar. Specially designed for large parties, this suite is the combination of an Ocean Front Luxury Suite + 2 Ocean Front One Bedroom Swim Up Suite located on the ground floor. All rooms are fully equipped with two high tech smart TV's, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers, the connecting room has a king size bed or two queen beds with a single sofa bed for child to sleep on at night.

**Max occupancy: 6 adults + 6 children or 4 adults + 4 Teen + 4 Children**  
**Size: 2030.7 sqft/188.6 sq mts**

### CONNOISSEUR OCEAN FRONT TWO BEDROOM SWIM UP SUITE

The level of luxury in this spectacular oceanfront suite knows no bounds. With contemporary appointments and sumptuous amenities, families will find this the perfect option for togetherness. The infinity pool right off your balcony blends seamlessly with the horizon, creating a waterscape of a thousand shades of blue. And your personal Butler can arrange all the details of your stay, from private dinners prepared by a personal chef, to making reservations and scheduling activities.

Features a master bedroom, with a luxurious king size bed, living room area, a kitchenette, double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TV's, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers and our exclusive "Aguas del Amor" (private outdoor shower). The connecting room has two queen beds and a double and single sofa bed for children to sleep on at night. Bedroom divided by a modern sliding door for more privacy. Fully equipped with high tech smart TV's and a premium minibar, indoor luxury relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers.

**Max occupancy: 4 adults + 4 children**  
**Size: 2,009 sq. ft. / 186,6 sq mts**

### CONNOISSEUR TWO BEDROOM POOL SWIM-UP SUITE

The soothing properties of water provide an extraordinary escape in these spacious oceanfront suites. Glass doors open onto a terrace that leads you into the zero-entry



main pool, where you can wade over to the swim-up pool bar, your personal butler can arrange all the details of your stay, from private dinners prepared by a personal chef, to making reservations and scheduling activities. Indoors, contemporary appoints create a chic ambience, with two bedrooms, a master bedroom, with a luxurious king size bed, living room area, a kitchenette, double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TV's, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers and our exclusive "Aguas del Amor" (private outdoor shower). The connecting room has two queen beds and a double and single sofa bed for children to sleep on at night. Bedroom divided by a modern sliding door for more privacy. Fully equipped with high tech smart TV's and a premium minibar, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers.

**Max occupancy: 4 adults + 4 children**  
**Size: 2,009 sq. ft. / 186,6 sq mts**

#### CONNOISSEUR THREE BEDROOM SWIM UP SUITE

Luxury knows no bounds in this spectacular oceanfront suite. With contemporary appointments and sumptuous amenities, this lavish suite offers idyllic accommodations for families or friends traveling together. The infinity pool right off your balcony blends seamlessly with the horizon, creating a waterscape of a thousand shades of blue. And your personal butler can arrange all the details of your stay, from private dinners prepared by a personal chef, to making reservations and scheduling activities.

Features a master bedroom, with a luxurious king size bed, living room area, a kitchenette, double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TV's, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers and our exclusive "Aguas del Amor" (private outdoor shower). The connecting room has two queen beds and a double and single sofa bed for children to sleep on at night. Bedroom divided by a modern sliding door for more privacy. All rooms fully equipped with high tech smart TV's and a premium minibar, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers.

**Max occupancy: 6 adults + 6 children**  
**Size: 2,731 sq. ft. / 253,7 sq mts**

#### CONNOISSEUR THREE BEDROOM POOL SWIM-UP SUITE

The soothing properties of water provide an extraordinary escape in these spacious oceanfront suites. Glass doors open onto a terrace that leads you into the zero-entry main pool, where you can wade over to the swim-up pool bar. Your personal Butler can arrange all the details of your stay, from private dinners prepared by a personal chef, to making reservations and scheduling activities. They are all oceanfront Indoors, contemporary appoints create a chic ambience, a master bedroom, with a luxurious king size bed, living room area, a kitchenette, double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TV's, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers and our exclusive "Aguas del Amor" (private outdoor shower). The connecting room has two queen beds and a double and single sofa bed for children to sleep on at night. Third room has a master bedroom, featuring king size bed, living room area with double and single sofa bed for children to sleep at night. Bedroom divided by a modern sliding door for more privacy. All rooms fully equipped with high tech smart TV's and a premium minibar, indoor relaxing hot tub and a contemporary bathroom with double sinks and glass enclosed showers.

**Max occupancy: 6 adults + 6 children**  
**Size: 2,731 sq. ft. / 253,7 m2**

**\*\*Our Resort is not recommended for physically Challenged Guests. \*\***

**\*\*All indoor facilities are non-smoking, but smoking is allowed in open air areas. \*\***

**CHECK-IN 3:00 pm CHECK-OUT 12:00 pm**

#### GOURMET INCLUSIVE® RESTAURANTS

##### PALMS RESTAURANT & TERRACE SEAFOOD GRILL A LA CARTE

This seaside gourmet restaurant is a vibrant celebration of food, energy, music and beach life, guests will be able to enjoy the fresh Seafood Gourmet dishes with a spectacular view of the Caribbean in a casual ambience

**Gourmet Inclusive Service: 12:00 pm to 5:30 pm**

##### CHEF MARKET GRAND CAFÉ & DECK

The family restaurant on the block, Chef Market serves breakfast. Hardwood tables and chalkboard columns bring a special atmosphere to this modern & world cuisine restaurant with astonishing views of the turquoise Mexican Caribbean Sea. The options are endless, ranging from coffee and croissants, healthy options and a lavish food display with a la minute preparation and a rotisserie.

**Gourmet Inclusive Service breakfast: 6:30 am – 12:00 pm**

##### JADE PAN ASIAN CUISINE

Share the flavors of the Chinese, Japanese, Korean, Thai, Vietnamese sizzling cooking pots, this cozy venue serves all kind of food that guests will be wowed by the amazing zests of this limitless culinary part of the world. Pick and choose the tea leaves of your liking to brew that special tea to complement your meal. Enjoy Shabu-shabu table with family and friends, cooking together like fondue pieces with beef, chicken, pork, seafood and vegetables in a boiling broth, at the end finely chopped vegetables and herbs to the delicious broth which is served as an after-meal consommé.

**Gourmet Inclusive Service: 5:30 pm to 10:00 pm**

##### WINE KITCHEN RESTAURANT & TASTING ROOM

The perfect combination: food, wine and great company. Wine kitchen is a culinary endeavor serving preparations from the various wine regions of the world. Guests are invited to sit back and relax as the chefs do their magic.

**Gourmet Inclusive Service: 6:00 pm to 10:00 pm**

##### HABB INDIAN CUISINE

A wide variety of spices play a key role in this dynamic cuisine ranging from the traditional turmeric to the exotic Kasoori Methi. Native dishes such as Daal Tadka, Biryani and modern tendencies as Butter Chicken will capture your senses and transport you to India.

**Gourmet Inclusive Service: 5:30 pm to 10:00 pm**

*To enhance our unique dining experience, please comply with the following casual elegant dress code in all Gourmet Restaurants.*

*-Ladies: Capri pants, Dresses, Skirts, Long Pants, Shoes, Dress Sandals.*

*-Gentlemen: Formal Bermuda shorts, Long Pants, Collared shirts, Casual shoes or dress sandals.*

#### GOURMET INCLUSIVE® BARS

##### SWELL – SWIM UP BAR & LOUNGE

Centrally located swim up bar, serving a wide array of virgin cocktails, fresh fruit infused water, ice-cold beers and full Gourmet Inclusive premium bar. Enjoy poolside waiters serving the refreshment of your liking.

**10:00 am to 10:00 pm**

##### SLING – COCKTAIL BAR & LOUNGE

Second floor cocktail bar. Here we pour (sling) from the famous Singapore sling, tequila sling, you name it, we sling it. With a laid-back atmosphere, here guests can gaze out the window and view the sparkling the stars on the Caribbean Sea while enjoying your sling.

**Family friendly bar: 5:00 pm to 10:00 pm**  
**Adults only bar: 10:00 pm to 02:00 am**

##### TAMARIND – LOBBY LOUNGE \*Coming soon

Surrounded by lush Mexican jungle, this lounge is the perfect place to unwind and mingle with flavorful cocktails.

#### ROOM SERVICE

Generations Riviera Maya offers a new type of in-room dining experience available 24 hours a day. Guests can enjoy our family a la carte menu any time of the day within the comfort and convenience of their spacious suite or in their own private terrace.

#### ENTERTAINMENT & ACTIVITIES

##### EKO KIDS CLUB

Offers supervised activities for children ages 4 to 12 years old\*. It offers kids a fun and safe place to play and with unique children's experiences such as recycling materials for art projects to teach children about the environment while having a good time. The Kids Club has a movie area, craft station, library, gaming consoles and more.

Open Sun & Mon: 9:00am - 5:00pm / 7:30pm - 11:00pm  
Open Tue to Sat: 9:00am - 5:00pm / 7:30pm - 9:00pm

\* Children under 4 years old require adult supervision

##### LITTLE EKO CHEFS PROGRAM

Little Eko Chefs is an unprecedented experience for our youngest guests to truly immerse themselves in the cultures of other foods, gain cooking skills for the future, and learn easy and delicious recipes as part of many memories they'll be taking home from their stays at Generations Riviera Maya.

This is the first-of-its-kind program, incorporating historical and cultural facts, eco-friendly food basics, and hands-on cooking opportunities Available in Eko Kids Club to all the resort's youngest guests each weekday at 3:00pm.

##### FAMILY LOUNGE

A place where families can gather to have fun. Features a pool table, living room area, a variety of books and board games.

Open daily: 9:00 am – 10:00 pm

##### NIGHT ENTERTAINMENT

At Generations Riviera Maya guests can expect to enjoy the best in nightly entertainment including quality music, dancing and live local performances.

#### GOURMET INCLUSIVE® PACKAGE FEATURES

Your Gourmet Inclusive® vacation begins at check-in as you are greeted with a glass of sparkling wine, beverages for the kids and a cool towel upon arrival. You will be pampered with gourmet services and amenities such as daily turn down, 24 hours room service, premium beverages and gourmet cuisine. Our trademark Gourmet Inclusive® service offers unique and relaxing all-inclusive experiences.

➤ Accommodations as selected



- Welcome glass of sparkling wine for adults and non-alcoholic beverages for kids
- All meals and gourmet bites
- Valet parking service
- All domestic and international alcoholic and non-alcoholic beverages
- 24 hour Gourmet Inclusive room service
- Kids menu
- Eko Kids Club (4-12 years)
- Beach & Pool butler
- Snorkeling equipment and kayak.
- Wireless internet
- Library & reading area in the Family Lounge
- All taxes and gratuities
- Unlimited free national and international phone calls
- Hard surface tennis court located at main lobby. Rackets and balls provided free of charge.
- Concierge Service from 8:00 am to 5:00 pm

#### BABY AMENITIES

- Cribs
- Strollers
- Pack and play
- Baby bottle warmers
- Baby bottle sterilizers
- Baby food
- Baby monitors
- Baby changing tables with bathtubs
- Baby bath robes

#### ADDITIONAL FACILITIES AND SERVICES (NOT INCLUDED IN THE PACKAGE)

- Babysitting and private nanny services
- International wine selection from our cellar
- Romantic candlelight or family dinners on the beach
- Náay Spa
- Tour desk with scuba diving trips, certification, rental equipment and deep-sea fishing
- Car rental & limousine service
- Packages: golf, cultural, horseback riding, night cruises, night life, water sports, snorkeling, jet skiing, boogie boards, parasailing, etc.
- Special wedding, honeymoon and anniversary packages
- An exclusive beach front Chapel
- Sky wedding location
- Private yoga instructor
- Money exchange commission
- Laundry
- Gift Shop
- Coffee Shop "We proudly serve Starbucks®"
- Tennis Pro

#### NÁAY SPA

Our Mayan inspired Spa welcomes guests to experience an impressive menu of traditional and alternative Spa therapies. Designed to soothe the senses, the luxurious Spa facilities include, showers, Spa treatment rooms, boutique spa shop, bridal suite, Kids Spa services available from 4 to 12 years old, Náay Spa incorporates elements of the Gourmet Inclusive® philosophy with its unique services and alternative therapies inspired by native Mexico. The delicious chocolate therapies invite guests to experience chocolate with no remorse. This sensual treatment is rich in minerals and smooth, nourishing cocoa butter. In addition to these decadent Spa treatments, Náay Spa offers more traditional favorites such as scrubs, body wraps, special treatments, facials, manicures, pedicures, and full-service beauty salon services.

#### BALLROOM

Whether you celebrate a yearly family reunion, wedding or friends' getaway, we adept accommodating groups for any occasion working to uphold our culinary mastery and personalized service. The brand-new Ballroom at Generations Riviera Maya is conveniently laid out in two separate levels, a foyer located on the bottom with a capacity of 100 guests in cocktail style, and in upper floor there is wide area for 120 people as classroom set up or 150 people for a gala dinner transforming a group gathering in to unforgettable memories.

#### BONANZA RANCH

Horseback Riding Stables within the premises, and Proud Recipients of "Trip Advisor's Certificate of Excellence 2013 & 2014" offers a unique and exciting way to get in touch of the true nature of the Mayan Riviera with its two hour guided tour along jungle trails, including the experience to encounter one of the marvels of the Yucatan Peninsula: The Mayan Cenotes, commonly known as sinkholes where you can jump for a refreshing dip. Healthy, well trained horses appropriate for people with little or no experience at horseback riding. Semiprivate tours consist of groups up to 12 riders, ensuring that everyone receives personal attention from friendly, knowledgeable guides. \*

\*Adults only

#### WEDDINGS

We are the wedding specialist in Riviera Maya, with an on-site professional designer we are fully equipped to take the challenges of planning a wedding celebration and turn them into the joyous occasion that it should be. Beautiful and unique ceremony locations, including a beach front chapel. Our distinguished service was created to enhance the experience and allow the bride, groom, family and friends to have not just a day celebration, but a lifetime of memories. Contact: [weddings@karismahotels.com](mailto:weddings@karismahotels.com)

#### SKY WEDDING

A unique, exclusive and unprecedented wedding experience this luxury venue offers a modern, contemporary space for chic, elegant weddings or celebratory events for up to 250 guests. With sweeping vistas of the Caribbean Ocean, contemporary white gazebo and its stone garden finish, this will certainly impress all that attend. The spacious veranda terrace is located on the roof of the 5th. floor, features a BBQ area, full bar service and breathtaking views. The area is available for weddings, private barbeques & cocktails.

#### WEDDING CHAPEL "La Capilla de los Milagros"

Located right on the beach, host your ceremony in an inspiring chapel stylishly decorated however you choose. Catholic weddings in Mexico must take place in a chapel. Our Chapel, "La Capilla de los Milagros" holds up to 150 guests and is recognized by the Catholic Church and non-denominational ministers to celebrate marriages.

#### GROUPS & INCENTIVES

Plan your next group meeting or incentive trip with us. The discover boundless beauty of the reef-lined beaches to the classic elegance of our grand Ballroom or unique function spaces. State-of-the-art facilities and the personalized service of our expert event team guarantee our guests a memorable experience. Contact: [groups@karismahotels.com](mailto:groups@karismahotels.com)

#### GREENHOUSE

The resort's 75,670.21 -square-foot greenhouse facility now produces not only for El Dorado Royale, but also for

Karisma Hotels: El Dorado Spa Resorts, Generations Resorts and Azul Hotels throughout the region. The expansive greenhouse—the first resort greenhouse in the region—celebrated its first harvest in August 2009 produces a variety of organic vegetables and herbs, including cucumbers, bell peppers, chilies, basil, cilantro, and mint.

The fertilization process is made through a hydroponic system. The Products that are used for fumigation are from certified organic origins, these come from plants, leaves & seeds.

Tours depart from the main lobby, 3 days a week from main lobby El Dorado Royale. \*

\*Adults only

**All Information contained in this document is subject to change without prior notice.**